

SELF REGULATION SELECT COMMISSION

Venue: Town Hall, Moorgate
Street, Rotherham.

Date: Thursday, 8th March, 2012

Time: 3.30 p.m.

A G E N D A

1. Apologies for Absence.
2. To determine if the following matters are to be considered under the categories suggested in accordance with the Local Government Act 1972.
3. To determine any item which the Chairman is of the opinion should be considered as a matter of urgency.
4. Communications.
5. Declarations of Interest.
6. Questions from Members of the Public and the Press.

For Decision:-

7. Minutes of the previous meetings held on 26th January and 28th February, 2012 (herewith) (Pages 1 - 7)

For Monitoring:-

8. Complaints and Compliments (reports herewith) (Pages 8 - 40)
 - (a) Adult Social Care Complaints – Annual Report 2010 – 2011 (herewith)
 - (b) Children and Young People's Comment, Compliments and Complaint – April to September 2011 (herewith)
 - (c) EDS Customer Care Overview Report 1st July, 2011 to 31st December, 2011 (herewith)
9. Corporate Plan Outcomes (report herewith) (Pages 41 - 77)
10. Revenue Budget Monitoring for the period ending 31st December, 2011 (herewith) (Pages 78 - 87)

11. Corporate Risk Register (report herewith) (Pages 88 - 96)
12. Date and Time of Next Meeting - Thursday, 19th April, 2012 at 3.30 p.m.

Members of the Self-Regulation Select Commission:-

Councillor Hughes (Chairman)

Councillor J. Hamilton (Vice-Chairman)

Councillors Atkin, Beck, Currie, Donaldson, Ellis, Foden, N. Hamilton, Mannion, Parker, Sharman, Swift and Tweed.